

Wicked Pass Driving School

Terms and Conditions

1. Tuition Eligibility

Tuition is available under the following conditions:

- The individual is aged 17 years or older, or aged 16 years or older and in receipt of the higher rate of Disability Living Allowance (mobility component).
- The individual holds a valid UK provisional driving licence and is legally entitled to drive in the UK.

2. Lessons

2.1 Agreement on Lesson Details

You and your instructor are jointly responsible for agreeing on all matters pertaining to the timing, location, and duration of individual lessons.

2.2 Presentation of Documents

At the commencement of your first lesson, you must present a valid provisional driving licence to your instructor.

2.3 Eyesight Check

During your first lesson, the instructor will conduct an eyesight check to ensure compliance with DVSA requirements. Should you fail this check, the instructor reserves the right to terminate the lesson, resulting in the forfeiture of your payment.

2.4 Notification of Changes

You are required to promptly notify your instructor of any circumstances that may affect your ability or entitlement to receive driving tuition, including but not limited to the loss of a valid UK provisional driving licence or any relevant mental or physical health issues.

2.5 Attendance Policy

In the event of a scheduled lesson, instructors will arrive at the designated pickup point at the agreed time. If you are unable to make contact with your instructor within 10 minutes of their arrival, the instructor will assume you are not attending and will depart. In such a case, you will forfeit the lesson.

We recognise that unforeseen circumstances may arise that could delay your arrival. In such instances, we kindly request that you inform your instructor as soon as possible to facilitate necessary arrangements.

By booking a lesson, you acknowledge and accept these terms and conditions.

2.6 Vehicle Suitability

Our vehicles undergo regular maintenance and safety checks to ensure they are in optimal condition for learner driver training. However, if unforeseen issues arise that render the vehicle unsafe or unsuitable for lessons, the scheduled lesson will be terminated, and any payment made will be forfeited. The safety of our pupils is our highest priority.

By booking a lesson, you acknowledge and accept these terms and conditions.

2.7 Contractual Agreement via Text Messages

All appointment confirmations sent via text message to pupils constitute a binding contract to these terms and conditions.

3. Cancellation of Lessons

To cancel a lesson, a minimum of 48 hours' notice is required from the student. If your instructor cancels a lesson, they will reschedule it and are exempt from providing any notice for such cancellations.

Failure to provide at least 48 hours' notice will result in the full charge for the lesson(s) in question. Additionally, if you have booked a driving test, the Driver and Vehicle Standards Agency (DVSA) mandates a minimum of three clear working days' notice for cancellation. Failure to comply may result in the loss of your DVSA test fee if your instructor assesses you as unprepared within this notice period.

4. Refund Policy

We maintain a strict non-refund policy for all lessons, payments, and cancellations. By booking a lesson, you consent to these non-refundable terms and conditions.

5. Transferring Lessons

Lessons purchased in your name are non-transferable and cannot be sold or assigned to another individual.

6. Insurance

Instructors are required to maintain appropriate motor insurance to provide comprehensive coverage in the event of a collision while you are in control of the instructor's vehicle during lessons.

7. Liability

Neither your instructor nor Wicked Pass Driving School shall be liable for any loss or damage incurred, except where:

- There has been a breach of a legal duty owed to you by the relevant party.
- Such loss or damage is not a reasonably foreseeable consequence of such a breach.
- Any loss or damage arises from your own actions or omissions.
- Any loss or damage results from circumstances beyond the reasonable control of the relevant party.

8. Website Terms and Conditions

8.1 Use of the Wicked Pass Website

Your use of the Wicked Pass website is governed by these terms. By accessing the website, you agree to adhere to these terms. If you do not agree, please refrain from using the website. You may copy or print pages solely for personal, non-commercial purposes. Any other use, modification, reproduction, or distribution of content from this site without the express permission of Wicked Pass is prohibited.

Wicked Pass reserves the right to modify this site and the services or products described herein at any time without prior notice. Information on this website may contain technical inaccuracies or typographical errors and is subject to change without notice.

8.2 Zero Tolerance Policy

We are committed to providing a safe and welcoming environment for all learners and instructors. Any abusive, aggressive, or violent behavior towards instructors or members of the public will not be tolerated and will be reported to the appropriate authorities.

By engaging with Wicked Pass, you affirm your understanding and acceptance of these terms and conditions.