

## Wicked Pass Driving School Terms and Conditions

### Tuition

Tuition is only available if:

You are aged 17 or over, or aged 16 or over and receive the higher rate of Disability Living Allowance (mobility component); and

hold a valid UK provisional driving licence; and

are legally entitled to drive in the UK.

### Lessons

You and your instructor are responsible for agreeing all matters relating to the timing, location and duration of individual lessons.

On your first lesson you must present your instructor with a valid provisional licence.

On your first lesson Your instructor will carry out an eyesight check to ensure you meet the DVSA requirement. (failed eyesight check, the instructor will end your lesson and you will lose any payment made )

You must notify your instructor of any matters which affect your ability or entitlement to have driving tuition, eg any lack or loss of a valid UK professional driving licence, mental or physical health issues, disability.

### Cancellation of lessons

If you want to cancel a lesson, a minimum of 48 hours' prior notice should be given. If your instructor cancels a lesson, they will rearrange the lesson.

If you don't give at least 48 hours' notice of cancellation, you'll be charged for the lesson(s) concerned in full. In the event of you having booked your driving test, the Driver and Vehicle Standards Agency (DVSA) requires you to give three clear working days to cancel your test. This may mean that you may lose your DVSA test fee if your instructor says you're not ready for your test within this three-day notice period.

### Refund policy

We have a non-refund policy on all lesson(s) booked.

### TRANSFERRING LESSONS

You can't sell or transfer lessons which have been purchased in your name to any other person.

## Insurance

Your instructor will carry the appropriate motor insurance to provide comprehensive cover should you be involved in a collision as a learner driver, whilst in control of driving the instructor's tuition vehicle.

## LIABILITY

Your instructor and/or WICKED PASS are not liable to you for any loss or damage caused where, and to the extent that:

- There is no breach of a legal duty owed to you by the relevant person or body.
- Such loss or damage is not a reasonably foreseeable result of such a breach of a legal duty.
- Any such loss or damage, or increase in the same, results from any breach or omission by you; or
- Any such loss or damage results from circumstances or matters outside of the reasonable control of the relevant person or body.

## WEBSITE – TERMS AND CONDITIONS

### USE OF THE WICKED PASS WEBSITE

Your use of the WICKED PASS website is subject to these terms, and by using the WICKED PASS website you demonstrate your agreement to such terms. If you do not agree to these terms, please do not use the website. You may copy or print pages from this site solely for personal, non-commercial purposes. You may not otherwise use, modify, copy, print, display, reproduce, distribute, or publish any information from this site without the express permission of WICKED PASS. At any time WICKED PASS may, without notice make changes to this site or to the services or products described in this site. Information on this website may contain technical inaccuracies or typographical errors. Information may be changed or updated without notice. WICKED PASS, may also make improvements and/or changes in the products described in this information at any time without notice.

### Zero Tolerance – Abusive or Aggressive Behaviour

Our instructors come to work to provide a safe and friendly learner driver training, and it is important for all members of the public and our instructors to be treated with courtesy and respect.

Any aggressive or violent behaviour towards our instructor(s) or any member of the public will not be tolerated under any circumstances and will be reported to the police.